

Information, Repair Authorization, Direction To Pay

Name/Payer/Register Owner/Agent: _____ How did you hear about us? _____

Insurance Company: _____ Claim Number: _____

Cell Phone: _____ Home Address: _____

This Authorization To Repair, and Direction to Pay constitutes a contract between Body Works Plus, LLC (hereinafter "BWP") and the undersigned to make the repairs, perform the work and supply the parts and materials to the vehicle identified above and in accordance with the provisions stated herein. I represent that I have the authority to authorize the repairs to the subject vehicle either as an owner or authorized agent of the owner. In connection with this Authorization, BWP and I agree as applicable as follows:

- a) BWP and I will assist each other in processing and transmitting documents reasonably required by any applicable insurance carrier to secure approval of the repair estimate and supplements, if any, and payment to BWP of the final repair cost. promises to provide a copy of this Contract to his/her insurance company and to verify that said insurer is aware of the terms and obligations of this Contract, particularly those with regard to the terms limiting transfer of ownership and title, insurer involvement, and possession and replevin.
- b) I authorize BWP to deal with the insurance carrier (s) directly to the extent necessary to secure authorization, make repairs on the original estimate and any applicable supplement and to secure payment for the same in a prompt manner. Estimate and scanning data may be shared. BWP will be held harmless from any data breach or losses.
- c) I understand that BWP has no relationship with the involved insurance carrier (s) responsible for payment, if any, for the repair work, and that I, as owner or as agent for the owner, am ultimately responsible for payment in full in the event there is no insurance coverage or to the extent the insurance carrier (s) does not pay BWP in full for any reason.
- d) I understand that the parts to repair the vehicle will be ordered upon completion of the Repair Plan and that by signing this Authorization, I will be obligated to pay BWP's standard retail price for the parts and that I will pay in addition all other BWP's standard charges including, but not limited to, disassembly, damage analysis, storage, stall usage, estimate fee, diagnostics, repairs commenced but not completed and administrative charges, if any.
- e) If an applicable insurance carrier does not authorize payment for any work or cost for parts, or other item on any estimate or supplemental estimate, or repair bill, BWP will, at your request, perform such additional work and use such additional or other parts you authorize (i.e. OEM in lieu of Aftermarket or LKQ) and you agree to pay for the same.
- f) I understand that BWP will only use new OEM parts and in the event the insurance company will not cover those costs, I understand I will be responsible for the difference in cost. This also includes pre and post diagnostic scans: **Yes**, I agree to pay the differences _____ (initial)
- g) I understand and agree that all charges, including the deductible, must be paid in full before the vehicle can be released, and that securing payment from an insurance carrier is my responsibility. I further understand that failure to take possession of the vehicle within 72 hours of completion for the work may result in additional charges for storage and interest for which I will be responsible and agree to pay, and an express mechanic's lien is hereby acknowledged on vehicle to secure the amount of repairs thereto.
- h) I understand that in the event the vehicle is not repaired, for any reason, I will pay all BWP's standard charges including, but not limited to, disassembly, damage analysis, storage, stall usage, diagnostics, repairs commenced but not completed and administrative charges, if any.
- i) I understand that BWP does not provide rental vehicles, and is not responsible for any rental vehicle charges, even if the time to repair my vehicle exceeds the number of days allocated by the insurance carrier(s), or any other party, for rental vehicle coverage.
- j) I understand and agree that BWP assumes no responsibility for any damage to the subject vehicle or its contents beyond our reasonable control, including but not limited to, loss by fire, theft, vandalism or act of God.
- k) I understand and agree that BWP is not responsible for delays caused by unavailability of parts or shipments of parts, Insurance carrier (s) estimate or supplemental estimate approvals, or other delays beyond BWP's control.
- l) I understand that estimates or charges for parts, sublet work, paint and materials, are not fixed and are subject to change. In the event the estimated cost of such items does change, the final bill will be adjusted accordingly.
- m) I hereby grant you, your employees and agents, permission to operate this vehicle on public roads for testing purposes.
- n) I understand that all applicable charges are due and payables as set forth above. In the event any such charges are not paid when due, interest will begin to accrue at the rate of eight per cent (8.00%) until all such sums are paid.
- o) I agree that BWP shall have a lien against the Vehicle for any and all final amounts owed until paid and shall have the right to retain the vehicle until BWP is paid in full, as permissible by state law. I agree to pay any and all costs and expenses Body Works Plus incurs, including reasonable attorney fees, relating to any action to collect amounts owed or in any action in replevin or claim and delivery. I agree to keep Body Works Plus informed of any other claims to ownership, title, or possession of the vehicle as soon as I become aware of such claims. I, on behalf of myself and all the my heirs, agents, representatives, and assignees (other than this body shop) hereby and forever waive my right to an action in replevin or claim and delivery to recover possession of the vehicle.
- p) I acknowledge that an insurer may not have the same desires or interests in the repair of the vehicle as I or BWP has. An insurer may only be concerned with costs and keeping the repairs to the vehicle as low and economical as possible, which may interfere with Customer's and Repair Facility's interest in obtaining and providing a safe, proper, and satisfactory repair. BWP's commitment regarding the repair is to the customer. Customer recognizes that Repair Facility has no obligation to work with any insurer, allow insurer employees, agents, adjusters, or representatives on Repair Properties' premises, discuss damage to be repaired, parts to be used, repair techniques to be applied, any labor rate or charges with an insurer, or to accept cost estimates prepared by an insurer or its agents. Any discussions, information, or involvement Repair Facility has with an insurer regarding Customer's Vehicle repair is performed exclusively as a courtesy to Customer. To streamline the repair process, it may be advantageous for Repair Facility to have contact with an insurer. However, Repair Facility is under no obligation to have contact with any insurer and may rescind contact at any time, for any reason, or no reason.
- q) I understand that BWP reserves the right to disable any remote operation technology that I may have on my vehicle while under repair to ensure the safety of all employees.
- r) I authorize the Payer of this claim to pay Body Works Plus, LLC. direct for the necessary repairs to my vehicle. I authorize BWP to endorse and or deposit payments on my behalf.

Date _____ Signature of Registered owner/Payer/Agent _____